



# Moosiko Security & Data Privacy Policy

**Vendor Name:** Moosiko Inc.

**Vendor Contact:**

Dan Mascola

415-828-4215

[dan@moosiko.com](mailto:dan@moosiko.com)

Marketing Website: [moosiko.com](https://moosiko.com)

Product: [my.moosiko.com](https://my.moosiko.com)

## ***Brief description of company***

Moosiko is a US based C-Corp based in Beverly, Massachusetts. As of August 2022 Moosiko is being used in 200 districts across 25 states supporting ~10k students from grades 3 to 12 across in-person, virtual, and hybrid environments.

## ***Brief description of product***

Moosiko is a guitar, ukulele, and modern band learning platform that will help K12 students learn, practice, and play music to their favorite songs. This program tracks skills for each student and helps them learn step-by-step. This program will also allow the teacher to see the progress, make assessment easier and help students on an individual basis.

Schools using Moosiko can expect more of its student population to partake in the joy of playing music.

## ***Data elements that are being collected when utilizing the Moosiko platform***

- First Name
- Last Name
- Email

Moosiko integrates with GSuite and Microsoft Teams allowing teachers and students to use OAuth / Single Sign On (SSO) login with their existing school email/password credentials. Also known as 'Sign in with Google' or 'Sign in with Microsoft'

## ***Moosiko Google Classroom and Microsoft Teams Import***

Moosiko has the ability to import student data directly from Google Classroom and Microsoft Teams to make it easy for teachers to add students to their class account. The only data Moosiko has access to is student First Name, Last Name, and Email. This data is used to create student accounts so students can login via SSO.

## ***How will Moosiko data be shared?***

The data is not shared with anyone internal or external to Moosiko. The only user that can view student data is the teacher to manage her students and help them learn music. All data is used for educational purposes only and is never shared or provided to 3rd parties.



### ***Where is the data sent and/or stored?***

Data is stored in our US based servers & database on Amazon Cloud. Our website is secured and encrypted (HTTPS) with a valid security certificate.

Moosiko is a web-based software accessible through a browser that doesn't share files with anyone else. Our webapp (<https://my.moosiko.com>) is encrypted.

### ***Student Privacy Compliance***

Moosiko is [COPPA](#) and [FERPA](#) compliant and follows these guidelines as it relates to student information:

- Teacher's have full visibility and control over all student data and can provide access to parents, administrators, or authorize as needed
- Teachers, districts, and parents have the right to request access to any information in the Moosiko platform. Our team has a process in place to disclose any and all necessary information.
- Teachers, districts, and parents have the right to request removal of any data on the Moosiko platform. Our team has a process in place to delete this data.
- Teachers have full control to delete student accounts and data as necessary
- Student account and data is completely deleted at the end of the service period (typically end of the school year) unless saved by the teacher or student
- All personal identifiable data (PID) is encrypted and inaccessible for Moosiko employees.
- Student nor teacher data is ever sold or shared with anyone
- Moosiko conducts security and data reviews every 3 months to ensure compliance with COPPA and FERPA regulations.

### ***Breach Response***

In the unlikely event there is a data breach to Moosiko's data, we will immediately take the following steps:

- Inform the school contact (teacher or district leader) of the breach, the exposed data, and the extent of the breach
- Work school contact to minimize damage and negative impact
- Secure the system to avoid continued theft of data
- Report breach to the appropriate authorities



Please contact Dan Mascola at [dan@moosiko.com](mailto:dan@moosiko.com) for further questions.